Debt & Claims Management

Sherry Miller, Chief

Claims Division

DFAS Debt & Claims Management

Denver, CO

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Special Actions Branch

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Denver, CO

Purpose

To provide an overview regarding issues pertaining to out-of-service debt as a result of separation

Overview

- V status MMPA input ADSN 3891
- Waivers & remissions

- Correction of Records
- Separation Indebtedness Report

V Status Input

•ADSN 3891

Reject Code - MUX

Supporting documentation

Assistance with accession transactions

DJMS-AC Debt Statistics FY2001

New debts	10,694

Amount	5	1	1.3	31	

Preventable debts	1,265
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•% preventable	11.83%
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Average debt \$1,852

Top 5 Debt Reasons

- Overpayment at separation
- Leave taken not considered
- Overpayment of pay and allowances
- Bonus recoupment
- Advance pay not fully collected

Waivers & Remissions

- Waiver/Remission Combined Form (DD Form 2789)
- Include all supporting documents
- Include statement regarding member's awareness
- Include recommendation & basis for same
- Include debt computation & explanation

Correction of Records

- No input from field units
- Memo entry identifies case received from Corrections Board
- Manual payments
- Update to MMPA

Separation Indebtedness Report Purpose

- Management indicator
- Identify training needs
- Identify problem areas
- Debt avoidance

Separation Points Of Contact

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Debt & Claims Management overview is completed.